

## Better Together Transportation – Rider Impact Survey

*(If you used BTT only once or no longer receive rides, mark N/A where needed.)*

1. Before using BTT, how often were you able to get out to the places you wanted to go?

Never  Rarely  Sometimes  Often  N/A

2. Since using BTT, how often are you able to get out to the places you want to go?

Never  Rarely  Sometimes  Often  N/A

3. Because of BTT, I feel less isolated.

Yes  No  Not Sure  N/A

4. I feel safe and comfortable during BTT rides.

Yes  No  Not Sure

5. BTT is dependable when I need a ride.

Yes  No  Not Sure  N/A

6. Because of BTT, I have less difficulty with: *(Check all that apply)*

Attending faith or community events  Running errands  Seeing friends or family

Getting out when I want to  Staying socially connected  Living on my own

7. Since using BTT, my overall quality of life is:

Worse  About the same  Somewhat better  Much better  N/A

8. Please share anything from your BTT experience you'd like us to know:

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*Your answers will remain confidential.*

*Return in the stamped envelope, or hand a sealed survey to your driver.*

Better Together Transportation – Moving Buncombe County with dignity.